

Software test @ Microsoft

Hans Wallentin

Who am I?



Developer



Tester, test tools



aka.ms/testblog



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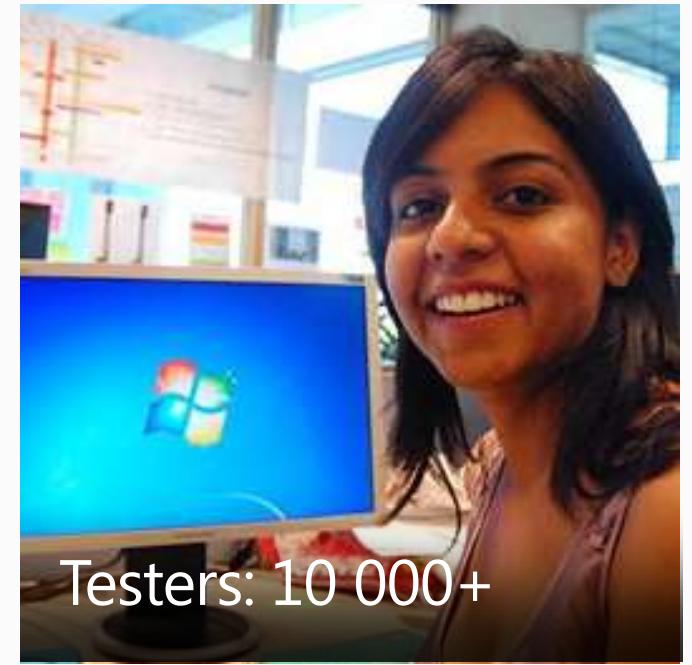
Microsoft in numbers



Employees: 96 000+



Engineers: 38 000+



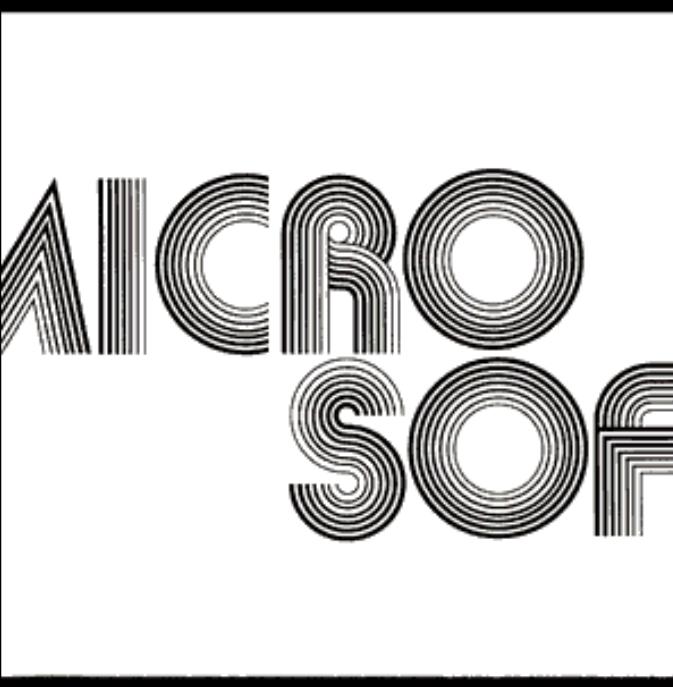
Testers: 10 000+

The Who...

Summer of '79...



Lloyd Frink



Ted Gärdestad-Satellit

Hiring testers

- ▶ Ad in *Seattle Times*, 1985
- ▶ “You will design, execute and document tests of application software”
- ▶ Requirements: background in math, computers, programming



The tester at Microsoft

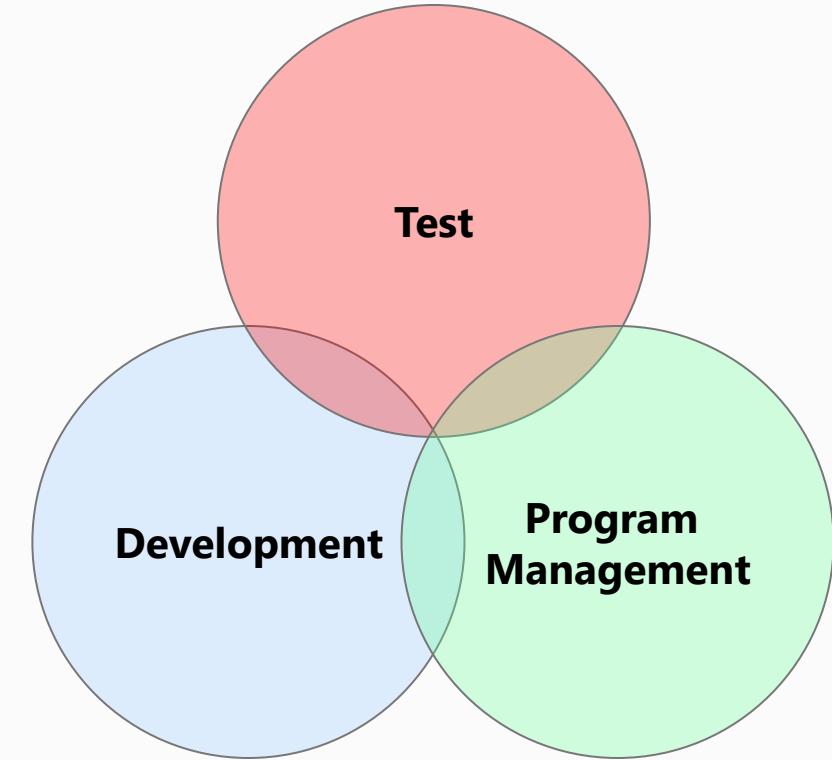
- ▶ Title: SDET (**S**oftware **D**evelopment **E**ngineer in **T**est)
- ▶ Approx 10 000 SDET
 - ▶ Industry Hire: ~50%
 - ▶ Computer Science Graduates: ~50%
- ▶ We look for:
 - ▶ Problem Decomposition Skills
 - ▶ Drive for Results
 - ▶ Passion for Quality
 - ▶ Programming Skills

SDETs at Microsoft

- ▶ Testing is an **equal** role to development
- ▶ Career path defined from entry level to Vice-President
- ▶ Career Paths equal for Managers and non-Managers

Team Makeup: Feature Team Triad

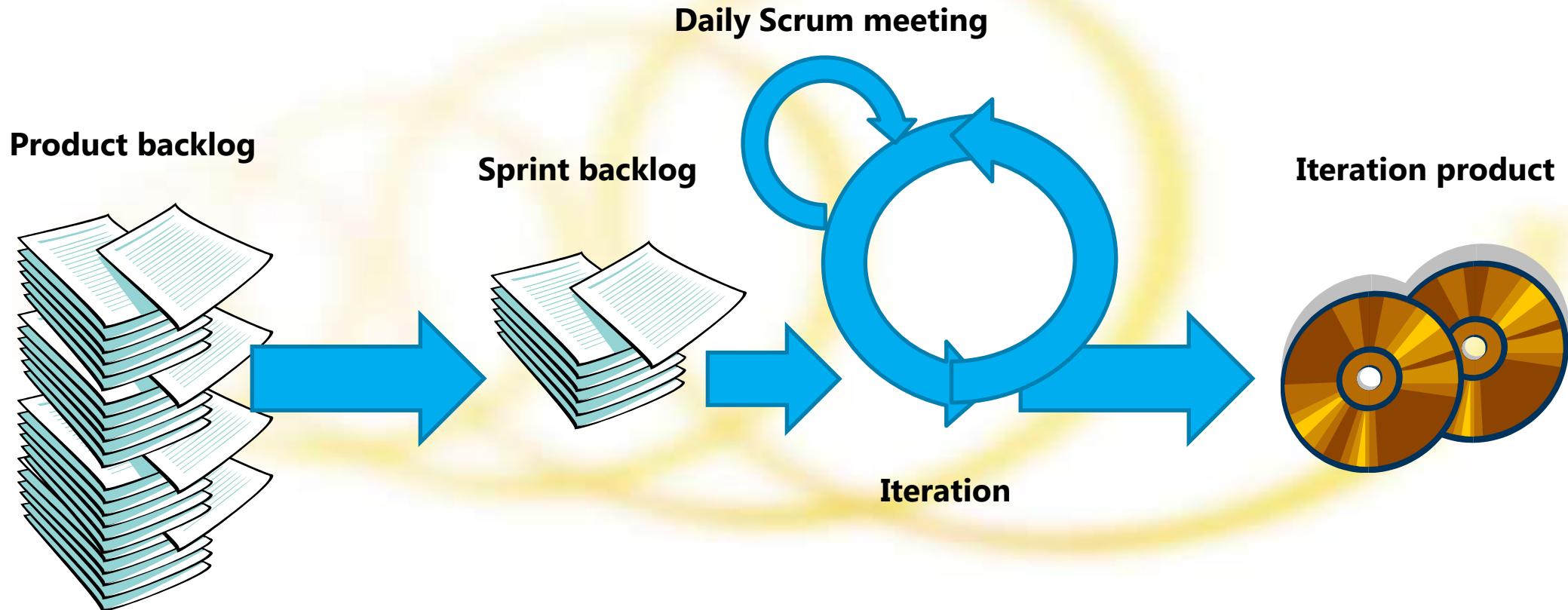
- ▶ Program Managers (PMs) research customer needs, competitors and develop requirements
- ▶ Developers (SDEs) write product code
- ▶ Test Engineers (SDET) ensures the product meets the functional and non-functional requirements



The How...

How do we develop?

Iterative development methods



Methodologies

- ▶ Agile since start of 2000's
- ▶ SCRUM
- ▶ Lean
- ▶ TDD / ATDD
Test-Driven Development / Acceptance Test-Driven Dev.

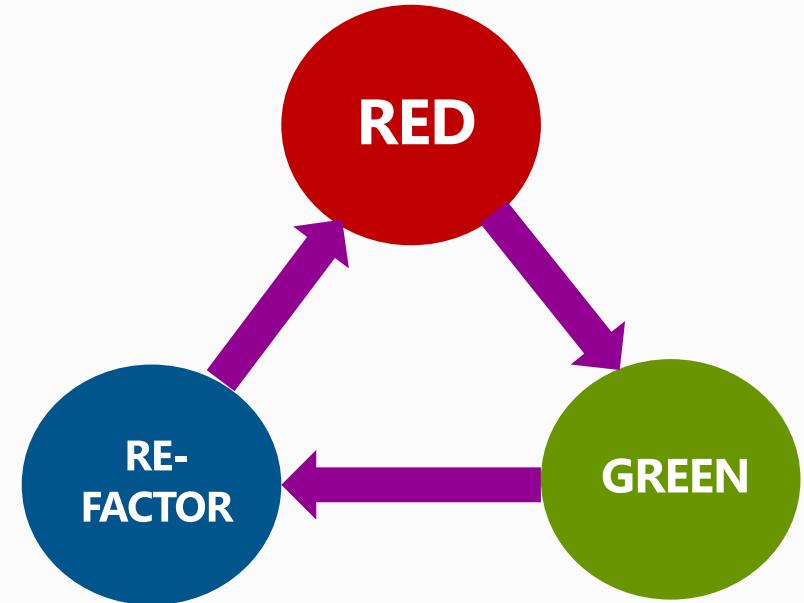
TDD

(Test Driven Development)

Development practice

- Add a test that fails
- Make the code pass the test
- Refactor code eliminating redundancy

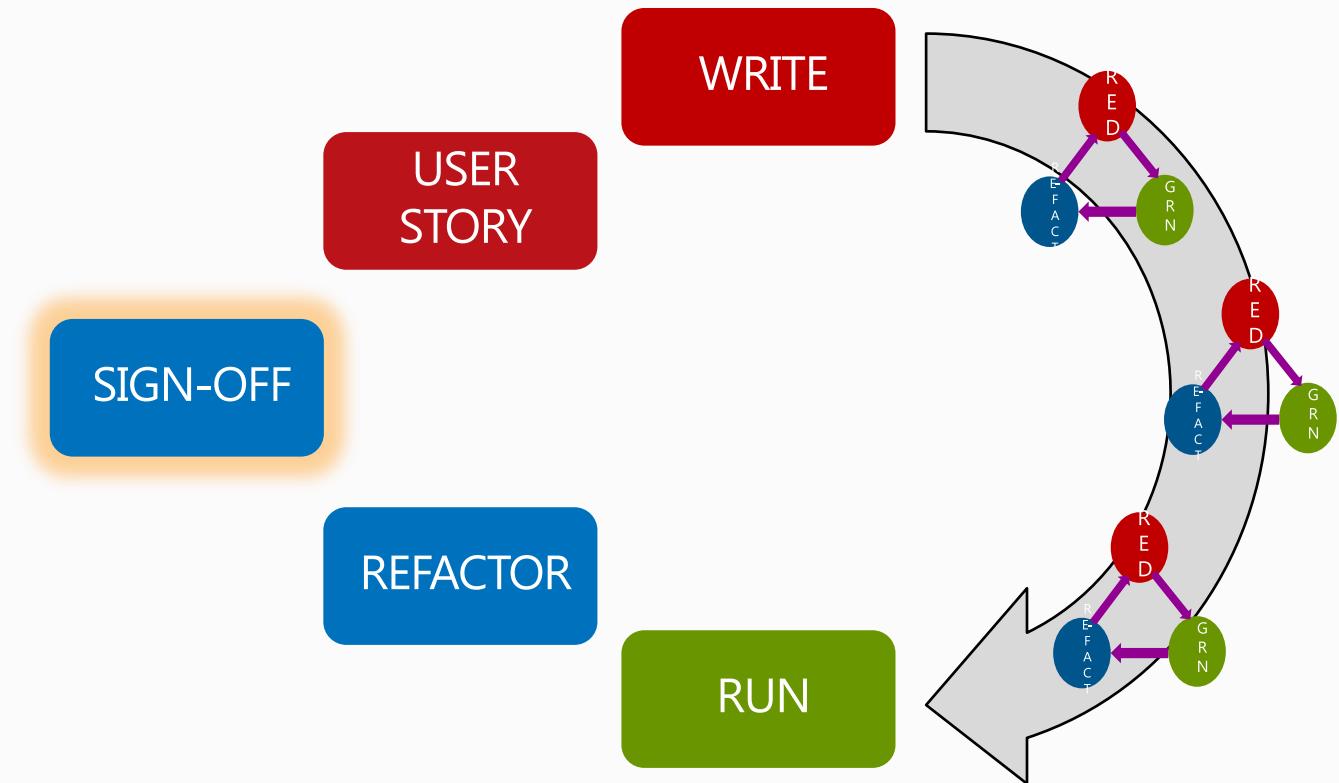
Problems



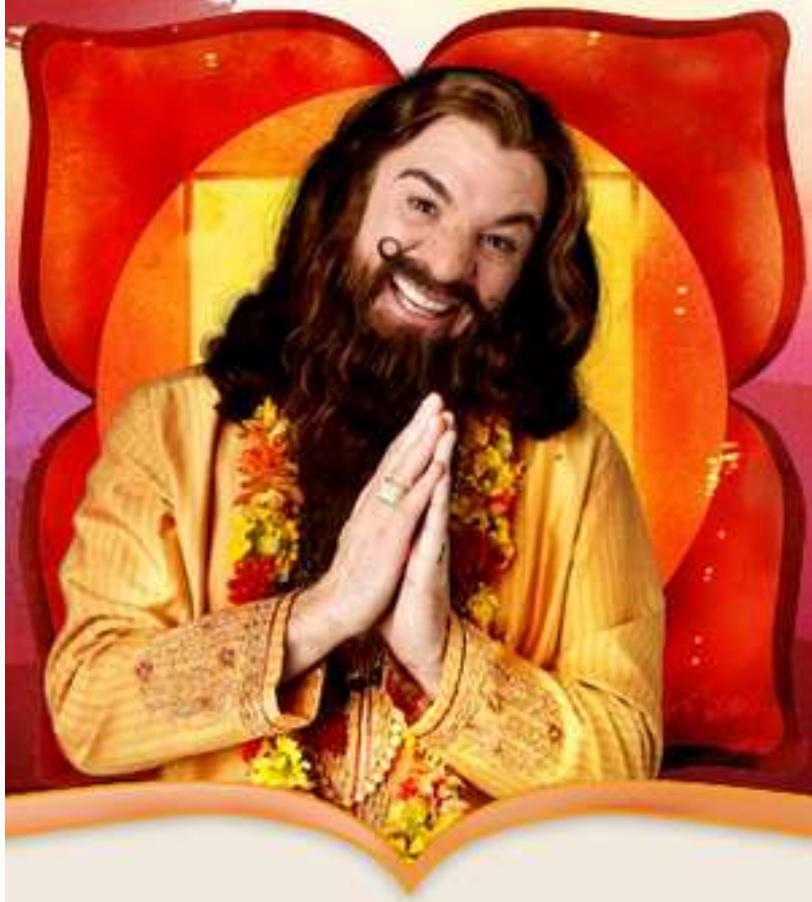
ATDD

(Acceptance Test Driven Development)

- ▶ Select User story
- ▶ Write Acceptance Test
- ▶ Implement User Story
- ▶ Run Acceptance Test
- ▶ (Refactor)
- ▶ Get Sign-Off



Engineering Excellence



- ▶ Product agnostic senior engineers
- ▶ Technical Training
- ▶ Best Practices
- ▶ Common Tools
- ▶ Lightweight consulting
- ▶ Facilitation
- ▶ Communication

What is Sure Step?



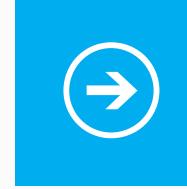
Full life cycle methodology for Microsoft Dynamics deployment projects



Used by Microsoft and partner solution providers in consulting engagements around the world



Contains guidance, tools, templates, and best practices



Includes life cycle phase-specific offerings

- Decision Accelerators
- Implementation & Upgrade
- Optimization



Supplemental functional & role-based guidance

- Project & organizational change management
- Overview of engagement roles

...and The What.

White box testing tools

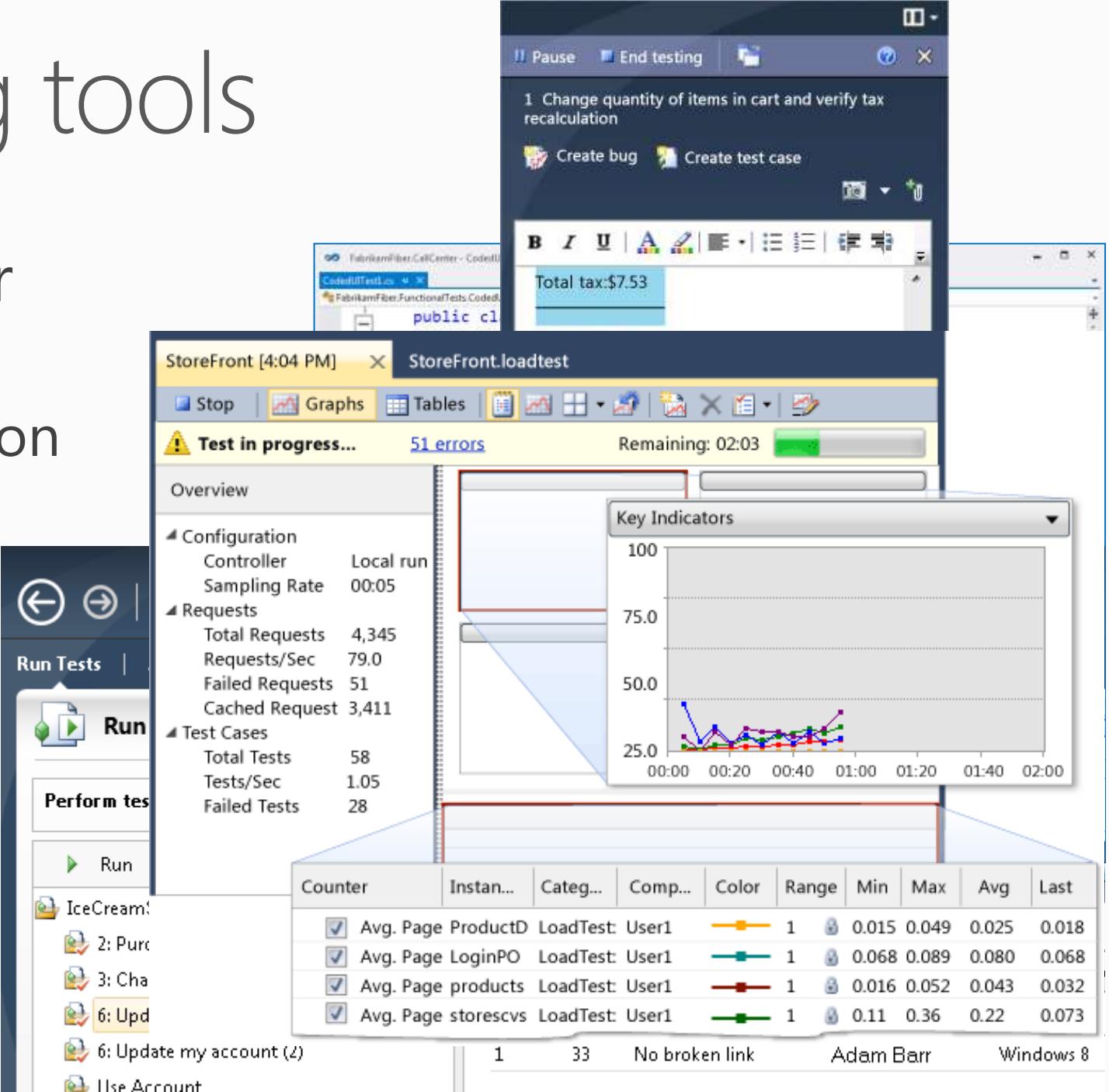
- Unit test
 - Unit test framework
 - Fakes, stubs
 - Check-in test runner
- Structural analysis
 - Code Coverage
 - Code Complexity
- Static analysis
 - PreFast & FxCop

The screenshot shows the PREfast Defect Log interface. The title bar reads "PREfast Defect Log" and "Message List". The version "1.5.2400" is visible. A "Filter" button is on the right. The status bar at the bottom shows "FabrikamFiber.Web.Tests.... | 12", "100.00 %", "0", and "0.00 %". The main area is a table titled "Message List" with columns: #, Description, Warning, Source Location, and In Function. The table lists 15 rows of defects, all numbered 1 through 15, all describing "Incorrect order of operations: bitwise-...", all with a warning level of 314, and all occurring in files like "isopnp.c" and "isopwr.c".

#	Description	Warning	Source Location	In Function
1	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopnp.c(1286)	IsoUsb_SyncPas...
2	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopnp.c(1399)	IsoUsb_SyncSen...
3	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopnp.c(2839)	GetBusInterface...
4	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(225)	IsoUsb_Dispatch...
5	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(353)	HandleSystemQu...
6	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(413)	HandleSystemSe...
7	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(825)	HandleDeviceSet...
8	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(894)	HandleDeviceSet...
9	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isopwr.c(1260)	HoldIoRequestsW...
10	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isodev.c(967)	SubmitIdleReque...
11	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isorwr.c(608)	PerformFullSpeed...
12	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isorwr.c(1318)	PerformHighSpee...
13	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isorwr.c(1793)	IsoUsb_GetCurre...
14	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isostrm.c(294)	IsoUsb_StartTra...
15	Incorrect order of operations: bitwise-...	314	e:\test\isousb\sys\isostrm.c(483)	IsoUsb_IsoIrp_C...

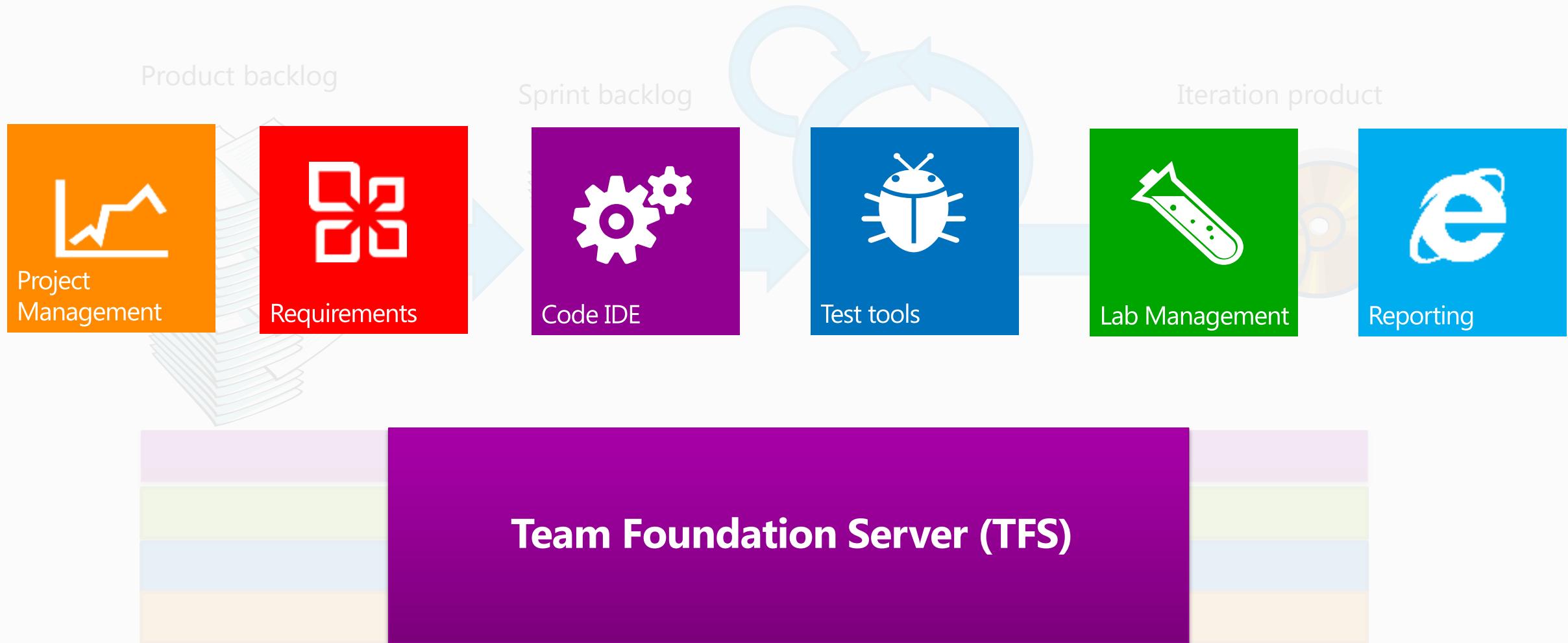
Black box testing tools

- ▶ Microsoft Test Manager
 - ▶ Test case management
 - ▶ Manual test case execution
 - ▶ Exploratory testing
- ▶ GUI Test automation
 - ▶ Coded UI Test
- ▶ Performance testing
 - ▶ Multi-tiered systems



Microsoft Visual Studio ALM

Common data – specialized tools



Suggested reading

"Testing for continuous..."

- ▶ Free book from Microsoft
- ▶ <http://msdn.microsoft.com/en-us/library/jj159345.aspx>

"How we test software @ MS"

- ▶ <http://www.hwtsam.com>

The test blogg

- ▶ Testing from Microsoft perspective
- ▶ <http://aka.ms/testblog>





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